



**Mission Directorate
National Health Mission, Odisha
Department of Health & Family Welfare,
Government of Odisha**

Letter No. OSH&FWS/ 8409
From 333/2020
Shalini Pandit, IAS
Mission Director, NHM, Odisha.

Date: 22.07.2021

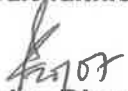
To,
All CDM&PHO-cum- District Mission Directors

Sub: Mobile Allowances to ASHAs under NHM PIP 2021-22.

Madam/ Sir,

With reference to the subject cited above, it is to inform that ASHAs require to share and receive updated information, submit reports, fill up digital forms etc. in due course of their work which necessitates use of mobile based applications through smart phone. In order to facilitate the same, mobile allowances @Rs. 250/- per month per ASHA has been approved under NHM PIP 2021-22. This allowance will be given to ASHA, only if she uses a smart phone. This provision will improve use of smart phone by ASHAs and thereby strengthen reporting, improve access to official information and general communication.

In order to have smooth payment of mobile allowances, a detailed guideline has been developed and attached herewith for information and necessary action.

Yours faithfully,

Mission Director,
NHM, Odisha

Encl: Guidelines

Memo No 8410 Date 22.07.2021
Copy forwarded to DHS (O) / DFW (O) / DPH (O) for kind information.


State Programme Manager,
NHM, Odisha 20.7.2021

Memo No 8411 Date 22.07.2021
Copy forwarded to CPRC Cell, SPMU for information & necessary action.


State Programme Manager,
NHM, Odisha 20.7.2021

Memo No 8412 Date 22.07.2021
Copy forwarded to all DPMs (NHM) for information and necessary action.


State Programme Manager,
NHM, Odisha 20.7.2021

Guidelines for Provision of Mobile Allowances to ASHAs

1. Background

Mobile is a basic requirement for all now a days, so also for ASHAs. At present, ASHAs are given CUG connection which is recharged every month with Rs.94/- (Rs.79 +18% Tax) for availing unlimited free calls throughout all networks, 100 SMS and 500 MB data extendable to 2 GB per month. But, many of them (about 50%) do not have smart phone which barred them from using various social media and mobile based application for reporting & information updates.

In order to improve the use of smart phones and to address various challenges of providing smart phones officially (challenges like keeping inventories, timely repair/maintenance, handling cases of theft, mishandling and condemnation of mobiles), a provision of monthly **mobile allowances to ASHAs** has been made in PIP. The provision of allowances is expected to increase use of smart phones by ASHA & improve prompt reporting and thereby facilitate their work performance.

2. PIP Provisions

There is provision of mobile allowances under NHM PIP 2021-22. The details given below:

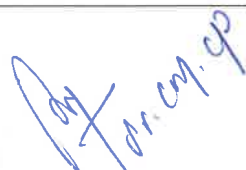
Line Item No	Provision	Allowance (Amount in Rs.)	With effect from
3.1.3.5	Mobile Allowances for ASHAs	Rs. 250/- PM	1 st April 2021

3. Eligibility Conditions for Mobile Allowances

Cond. No	Eligibility Conditions	MOV
1	ASHA having Smart Phone with any Operating System (OS)	Self certification by ASHA that She is using smart phone for communication, which has to be counter signed by ANM after physical verification at sector/ monthly meeting. ANM to mention Make, Model & IMEI No (to get IMEI Type: *#06#) in the self certification form submitted by ASHA.
2	ASHA is part of any local WhatsApp group / other related network, created at Sub centre level for information sharing.	ANM certification


S. G. N. P. H. P.


Ukhara
Cons - HP.


Dr. C. M. P.


Pruthi

Cond. No	Eligibility Conditions	MOV
3	ASHA is submitting e-report/s through mobile if any. This condition will be in force when State/District will implement application based reporting for ASHAs.	ANM certification

4. Mobile allowances not allowed in following conditions:

Sl. No	Conditions for disallowing Mobile Allowances to ASHAs	Period of Disallow
1	ASHAs in no Network zones/ area	Till same situation persists in the area
2	Mobile is switched off for 1 month or more for any reasons i.e. breakdown, knowingly switched off, SIM card block etc.	The matter has to be verified & established before disallow mobile allowances for ASHAs. The Period of disallow should not be in fractional period to avoid issues in calculation of allowances. Example: within one month shall be considered as 1 month & more than one month but less than 2 months shall be considered as 2 months and so on.
3	ASHA don't using smart phone, found during field visit by higher authorities & report there off.	ANM to physically verify the availability of smart phone with ASHA during next monthly/ sector meeting and recommended as per findings.

5. Processing for Payment of Mobile Allowances

- ASHA shall submit Self Certification Application (in desired format) with ANM for mobile allowances.
- On receiving of application, physical verification of availability of smart phone with ASHA shall be done by respective ANM during the Sector / monthly meeting and certified for payment if satisfied with the above conditions (mentioned in point no-3).
- All eligible ASHAs (as per point no-3) will get allowances from April 2021 onwards.
- Further periodic physical verification shall be done on quarterly basis by ANM at Sector / monthly meeting and as and when required in case of report by field monitors on non use of smart phone by ASHA.

- Mobile allowances will be paid along with the payment of other incentives to ASHAs and same modalities of payment processing will be followed as in case of other incentives.
- Certification of ANM is final for allowing/ disallowing allowances to ASHAs.

6. Improving Network Access

- There is MoU with BSNL & Airtel to provide CUG services in rural & urban areas. So, in case BSNL network is not available but Airtel network is available in that area, in such cases ASHA may approach the concerned BPMU through ANM for change of network. The concerned BPMU after verification of presence of network may deactivate the BSNL SIM and issue a fresh Airtel SIM to ASHA after activation in consultation with district. The matter shall be duly shared with the concerned ANM for further action at their level (i.e. including the new number in the group etc.).
- Block PMU will take proactive steps in providing replacement SIM card to ASHA, if reported as lost or stolen.



Ukhara



Pradhar A. W. 

Application for Mobile Allowance

I _____ (name of ASHA), resident of _____ is hereby declared that I use a smart phone with Mobile No _____ (10 digits) of Make _____, Model _____, IMEI No _____ (to get IMEI Type: *#06#) for my personal and official use. I agreed to be part of any official social media network created for official information dissemination and general communication etc. In case of misplace, breakdown etc., I will inform concerned ANM in writing within 7 days positively.

Hence, I may be allowed monthly mobile allowances as approved in NHM PIP.

Date:

Place:

Name of ASHA

Address:

Mobile No:

Overall Remarks by ANM:

Counter Signature by ANM:

Date:

Place:

(Translate the given format in odia and share with ASHA)



ମୋବାଇଲ ନିମନ୍ତେ ଉଦ୍ଦିଷ୍ଟ ଅର୍ଥରାଶି ପାଇଁ ଆବେଦନ

ମୁଁ _____ ଆଶା,ଗ୍ରାମ _____, ସ୍ୱାସ୍ଥ୍ୟ
ଉପକେନ୍ଦ୍ର _____ ବ୍ଲକ୍ _____ ଲିଖିତ ଭାବେ ଜଣାଉ ଅଛି
କି, ମୁଁ ଏକ ସ୍ମାର୍ଟ ଫୋନ୍ ବ୍ୟବହାର କରେ ଯାହା _____ କମ୍ପାନୀ ଦ୍ୱାରା ପ୍ରସ୍ତୁତ
ଓ ଏହାର ମଡେଲ ନମ୍ବର _____, IMEI ନମ୍ବର _____
(IMEI ନମ୍ବର ପାଇବା ପାଇଁ ମୋବାଇଲ୍ରେ *#06# ଟାଇପ୍ କରିବେ) । ଉକ୍ତ ସ୍ମାର୍ଟ ଫୋନ୍ରେ
ବ୍ୟବହୃତ ନମ୍ବର _____ କୁ ମୁଁ ବ୍ୟକ୍ତିଗତ ଓ ଅର୍ପିସ୍ ଦ୍ୱାରା ଦିଆଯାଇଥିବା କାର୍ଯ୍ୟ
ନିମନ୍ତେ ବ୍ୟବହାର କରୁଅଛି । କାର୍ଯ୍ୟ ସଂପାଦନ ପାଇଁ ଅର୍ପିସ୍ ଦ୍ୱାରା ବ୍ୟବହାର ହେଉଥିବା ଯେ
କୌଣସି ସାମାଜିକ ଗଣମାଧ୍ୟମରେ ସାମିଲ ହୋଇ, କାର୍ଯ୍ୟ ସମ୍ପାଦନ ସମ୍ପର୍କିତ ସୂଚନା ପ୍ରଦାନ ଓ
ସାଧାରଣ ଯୋଗାଯୋଗ କରିବା ପାଇଁ ମୁଁ ସମ୍ମତି ପ୍ରଦାନ କରୁଅଛି । କୌଣସି କାରଣ ବଶତଃ, ଯଦି
ମୋର ଫୋନ୍ ଭାଙ୍ଗିଯାଏ କିମ୍ବା ହଜିଯାଏ ଅଥବା କୌଣସି ଯାନ୍ତ୍ରିକ ତ୍ରୁଟି ଦେଖାଦିଏ, ତେବେ ମୋ
ଅଂଚଳର ଏ.ଏନ୍.ଏମ୍.ଙ୍କୁ ୭ଦିନ ମଧ୍ୟରେ ନିଶ୍ଚିତ ଜଣାଇବି ।

ତେଣୁ ମୋତେ ମୋବାଇଲ୍ ବ୍ୟବହାର ନିମନ୍ତେ ଉଦ୍ଦିଷ୍ଟ ମାସିକ ଅର୍ଥରାଶି ପ୍ରଦାନ କରାଯାଉ ।

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ସ୍ଥାନ:

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Proposal for 2021-22		Approval for 2021-22	
Quantity/ Target	Budget Proposed (Rs. Lakh)	GoI Remarks	Budget Approved (Rs. In lakh)
		<p>@Rs.600/person for 1500 CP nodal persons for biannual meeting as approved in ROP-2020-21;</p> <p>3. Rs. 30 lakh- Felicitate ASHAs as part of exit @Rs.20,000/- per ASHA for expected 150 ASHAs during 2021-22. State to note that this proposal is not subject to any age limit of the ASHAs;</p> <p>4. Rs. 89.38 lakh - Premium for enrollment of ASHAs under PMJJBY (@Rs. 330/ASHA p.a. for 38692 ASHAs within 50 years of age; budgeted 70%);</p> <p>5. Rs. 4.07 lakh- Premium for enrollment of ASHAs under PMSBY (@Rs.12/- per ASHA p.a. for 48455 ASHAs; budgeted- 70%).</p> <p>6. Rs. 581.46 lakh- New Activity- Travel Allowance for ASHAs for @Rs. 100/- per month for 12 months for 48455 ASHAs (as approved in Pre-NPCC) to compensate the travel expenses as she visits to the health facility and other places for various purposes in every month (this activity will not cover the travel cost of ASHA while performing different activities at field level); and</p> <p>7. New Activity- Rs. 1453.65 lakh- State has proposed for ASHA incentive as mobile allowances @Rs.250/- per month/ASHA for 12 months for existing 48455 ASHAs. ASHA will buy the smart phone in her own expenses and use the same to fill up digital formats, fill information in mobile-based apps, reporting of data, incentive payments and any other requirement as per GOI and State directions. Mobile reimbursement (CUG sim) to 48455 ASHAs @ Rs 93.22/- (including GST)/month is being provided to facilitate her work at the field level. Approved for ASHAs for recording and reporting digital information using their smartphones.</p>	
	872.66		872.66
	0.00		0.00

